

# something new from chfa,



## monthly statements!

April 5, 2007

We will soon be offering monthly statements to replace the payment booklets you currently use. This change was made because of requests from you — just another example of how we continually improve our services to meet your needs.

What does this mean for you?

Your home is your biggest investment and we want you to feel secure. These monthly statements will give you up-to-date information about your account and allow you to keep records of all monthly activity for the life of your loan. CHFA will also use these statements to communicate important information to you as soon as possible via the Important Messages section.

Each statement will include the following account information:

- A current calculation of all balances due
- A breakdown of late fees, other fees, and funds advanced by CHFA
- An itemized list of the previous month's transactions, including the date your last payment was received, the total payment amount, and the principal, interest, and escrow paid

You will soon receive your first monthly bill, along with a packet of information that will help you to understand the new format. In the meantime, please visit our website to view more information.

We believe the more you know, the better your experience as a CHFA customer.

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