

# privacy policy & practices disclosure

Colorado Housing and Finance Authority (CHFA) is committed to maintaining the privacy of our customers.

## 1. Information We Collect

We collect nonpublic information about you from the following sources:

- Information we received from you or your lender on applications or other forms;
- Information we receive through our internet reservation system;
- Information about your transactions with us or others; and
- Information we receive from a consumer reporting agency.

## 2. Information We Disclose

We do not disclose any nonpublic personal information about our customers or former customers to anyone, except as permitted by law.

## 3. Confidentiality and Security

We restrict access to nonpublic personal information about you to those employees and service providers who need to know that information to provide products or services to you. We maintain physical, electronic, and procedural safeguards that comply with federal regulations to guard your nonpublic personal information.

CHFA Loan Servicing

303.297.7493  
888.925.5720 toll free

[www.chfainfo.com](http://www.chfainfo.com)

 Equal Housing Opportunity Lender



*financing the places where  
people live and work*