



June 12, 2020

### attention: homeconnection<sup>sm</sup> technical issues

CHFA has received a few inquiries from lenders unable to access HomeConnection <sup>sm</sup>. We recently upgraded the system, with changes effective today.

Please remember, these upgrades are **only supported** by the following browsers: Google Chrome, Safari, Firefox, and Microsoft EDGE. For example, should you be using Internet Explorer, you must change your browser to one listed above.

Additionally, should you have bookmarked the HomeConnection <sup>sm</sup> URL and are now seeing the below message; hit F5. This should take you directly to the new HomeConnections<sup>sm</sup> login screen where you can use your existing credentials to access the site.

chfa homeconnection<sup>SM</sup>

User Name

User Name

Password

Site Information

Please Wait...

**Forgot Your Password?**  
If you have forgotten your password or your password has expired, please [click here](#) to reset your password.

**Forgot Your User Name?**  
If you have forgotten your user name [click here](#) to recover your user name.

Use of HomeConnection<sup>SM</sup> is subject to these [terms and conditions](#).

Another option is to use the following new URL: <https://chfaconn.chfainfo.com/login>. Feel free to bookmark this URL for future use.

We apologize for any inconvenience and appreciate your patience while we fix this issue.

Please contact us with any questions.

CHFA Home Finance

[Homeownership@chfainfo.com](mailto:Homeownership@chfainfo.com)

303.297.7376 or 888.320.3688 Denver

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