

# how to check loan status

chfa home finance



*financing the places where  
people live and work*

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# homeconnection login page

chfa homeconnection<sup>SM</sup>

User Name

Password

Log In

Forgot Password

Forgot User Name

Site Information

Need Help?  
• [Click here for Loan Reservation Help](#)

privacy & security policy

colorado housing and finance authority

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chfa<sup>®</sup>

- Login to HomeConnection
  - If you do not have a username or password, contact CHFA



# pipeline page

The screenshot shows the CHFA Pipeline page. At the top, there is a navigation bar with the CHFA logo, the text "reservation pipeline reports", and user options like "change password" and "logout". Below this is a search bar labeled "Pipeline" with a "Find a Loan" input field and a search button. Below the search bar are several filter buttons: "My Branch", "My Loans", "All Branches", "Recent", "Expiring", "Expired", and "Advanced". Below the filters is a table with columns for "Loan Number", "Borrower", "Status", and "Product". The table contains 10 entries, each with a plus icon in the first column and a set of action icons (cloud, edit, document, delete) in the last column. At the bottom of the table, it says "Showing 1 to 10 of 130 entries" and a pagination control with "Previous", "1", "2", "3", "4", "5", "...", "13", and "Next".

	Loan Number	Borrower	Status	Product	
+			Reserved	CHFA Advantage (1% Borrower Premium)	📁 ✎ 📄 ✕
+			Compliance - Approved	CHFA SmartStep (2% Borrower Premium)	📁 📄
+			Compliance - Approved	CHFA Preferred (2% Borrower Premium)	📁 📄
+			Pre-Funding - In Process	CHFA Advantage (2% Borrower Premium)	📁 📄
+			Pre-Funding - In Process	CHFA Advantage (2% Borrower Premium)	📁 📄
+			Compliance - Suspended	CHFA SmartStep (2% Borrower Premium)	📁 📄
+			Reserved	CHFA Preferred (2% Borrower Premium)	📁 ✎ 📄 ✕
+			Post Closing Outstanding	CHFA SmartStep (2% Borrower Premium)	📁 📄
+			Reservation Cancelled	CHFA SmartStep (2% Borrower Premium)	📁 📄
+			Post Closing Outstanding	CHFA SmartStep (1% Borrower Premium)	📁 📄

- Find a loan by:
  - Selecting “My Branch”, “My Loans” or “All Branches”
  - In the search box, search by borrowers’ name, social security number, or CHFA loan number



# loan information

Show  entries

Loan Number	Borrower	Status	Product	
		Compliance - In Process	CHFA Preferred	
		Compliance - In Process	CHFA Preferred	
		Compliance - In Process	CHFA Preferred	

### First Loan

Address	
Reserved Date	05/03/2017
Borrower SSN	#### ##
Loan Amount	\$100,000.00
Loan Rate	4.25%
Expiration Date	07/02/2017
Due Date	8/4/2017
Down Payment As	\$6,400.00

### Second Loan

Loan #	
Loan Amount	\$5,000.00
Loan Rate	0%

- Check the status column
- Click on the “+” icon to see loan details
  - Due date line will provide date file will be reviewed on
  - Click the “-” icon to collapse/close the loan detail



# status definitions – program compliance

- Reserved – lender has locked the loan; documents are pending
- Compliance in Process – file has checked in for review
- Compliance Suspended – file has been suspended for conditions
- Under Management Review – file has been escalated a to manager for review
- Compliance Denied – file did not meet CHFA requirements
- Compliance Approved – file has been approved for closing per CHFA requirements



# status definitions – purchase and final documents

- Compliance Approved – file has not checked in for purchase review; documents pending
- Pre-Funding in Process – file has checked in for purchase review
- Pre-Funding Suspended – file has been suspended for conditions
- Under Management Review – file has been escalated to a manager for review
- Pre-Funding Denied– file did not meet CHFA requirements
- Pre-Funding Approved or Funding In Process – file has been approved per CHFA requirements to purchase and is in the funding queue
- Post Closing Outstanding – pending final documents
- Subject to Repurchase – final documents were not received within required timelines



# file has not checked in for review

- Open the document delivery system
  - Red asterisk documents are required for file check in
  - Look for any “open” or “invalid” documents
    - Upload open documents or correct the invalid documents and upload again
  - Re-check status of file in 2 business hours



# contact information

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